

# Christmas 2013

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# Web Site Info

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Check out our recently updated website at www.shrwd.org. or contact our staff directly at southhenryrwd@gmail.co m. We look forward to hearing from you.

# Rate Increase

Rumors have been flying about the possibility of a rate increase. SHRWD will not be increasing rates at this time. A rate study was performed and the results indicated that a rate increase would not currently be needed. This is due in part to the recent purchase of high efficiency equipment that has greatly reduced SHRWD energy costs. SHRWD will continue to work toward ways to reduce cost and keep rates down. Please contact us if you have any questions regarding this.

### SYSTEMS MISSION ALARM INSTALLED

REGIONAL

SHRWD recently completed the installation of Mission alarm systems on each of the lift stations. These alarm systems will now provide alerts via wireless communication. This will allow SHRWD to receive alarms via the computer and / or a smart phone versus a land line phone call only. In addition, SHRWD is now able to receive regular data detailing pump hours and specific problems that might be occurring via

email. Before this information was not available. This will allow us to address problems with the equipment or possicost needed to maintain the equipment as well as the runs made to lift stations at odd hours. Overall, SHRWD will be utiliz-

DISTRICT



ble environmental concerns in a much faster

ing time and equipment in a better way.

and efficient manner. Thereby decreasing the

SHRWD is proud to announce that our own Connie Stevens accepted a position in February 2012 as the Executive Director for the Alliance of Indiana Rural Water. While we greatly miss Connie, SHRWD is proud of her accomplishment.

She continues to work toward

## CONNIE STEVENS

the preservation of Indiana's waterways. She fights tirelessly to make certain that the best possible laws for wastewater and water treatment plants are in place. We wish her the best of luck and send our appreciation for all of her efforts!

With the absence of Connie her duties as District Manager have been assumed by Jerry Libby and Nancy Harmon. Together they bring over 38 years of experience to SHRWD.

We wish them both the best!

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# SHOULD YOU FLUSH IT?

It sounds humorous but it isn't. Everyday items are flushed down the toilet or the drain that should not be. Why is this important?

It's important because of the following reasons. Pumps will be clogged, equipment can be damaged, and it creates issues



able to treat the waste. Bottom line, it's bad for your wastewater treatment plant.

Here are several items that should never be flushed or placed in the drain.

- 1. Flushable wipes
- 2. Fats, oils, and grease
- Hair
- 4. Cleaning Wipes/paper towels
- 5. Disposable parts on toilet bowl cleaners

Please help us by following these simple guidelines. This will help SHRWD keep costs down and allow the equipment to run better and more efficiently.

Have a very Merry Christmas and a Happy New Year.

